

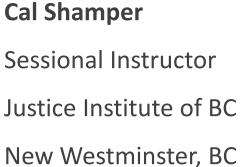
#### **WEBINAR:**

Putting the Brakes on Aggressive Driving

# **Guest presenters**











Johnny Jett
Director
VCE Logistics
Pitt Meadows, BC



# **Presenters from Road Safety at Work**



Angelina Robinson
Client Relationship
Manager



Rick Walters
Road Safety
Manager



#### **Overview**

- Explain aggressive driving, its consequences
- Contributing factors, triggers
- What drivers can do
- What one BC employer is doing
- Tools and resources to help
- Questions, answers, discussion



# What is aggressive driving?



**Deliberate** driving behaviours that elevate risks for road users

Driver **knows** it is dangerous, illegal or both



## How big is the problem?



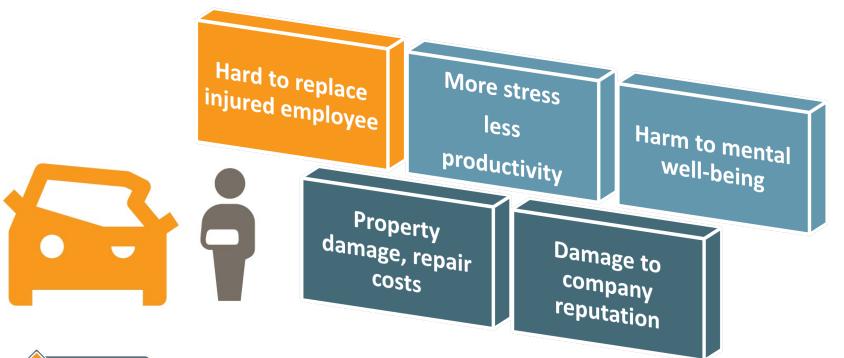
Speed – 30% of fatal crashes

High Risk – 40% of fatal crash victims

Aggressive driving likely contributes to 100,000+ crashes each year.



# **Consequences for companies**





# Factors behind aggressive driving

Personal

Environmental

Situational

Cultural





# What triggers aggressive driving?

Feeling endangered

**Surprises** 

Perceived insults, rude gestures

Drivers impeding progress

Territorial encroachment

Aggressive driving





# What drivers can do – Cal Shamper



# Don't be an aggressive driver

#### **Check yourself**

- Are you really "good to go"?
- Positive state of mind, defensive driver attitude

#### Be prepared

- Know your route
- Check road/weather/traffic
- Enough time to get there safely





## Don't be an aggressive driver

#### Self-manage along the way

- Recognize, remove stressors
- Keep your cool
- Nothing is worth compromising safety

#### Set a good example

- Know and follow the rules
- Competent, confident driver





# If you encounter aggressive driving

#### Safety is paramount

- Patience, courtesy
- Allow for mistakes
- Tailgaters, speeders let them by

#### **Prevent escalation**

- Don't make eye contact
- Call 911
- Remove yourself





# What employers can do – Johnny Jett



# Help drivers develop necessary competencies

- Reduce uncertainty, stress
- Build capabilities and confidence
- Less chance of mistakes, better ability to respond safely



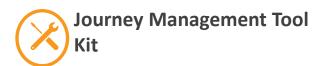




# Low-stress trip planning

- Eliminate unknowns
- Implement measures to deal with anticipated risks
- Known route, realistic schedule









# Some people are more prone to aggressive driving

- Know your drivers, talk to them
- Check their driving
- Help them build necessary competencies, including responses









# Be clear on expectations, let technology help

- Communicate expectations via clear policy/procedure
- Use technology to support compliance
- Capture/transmit harsh braking/acceleration, speed
- Opportunities for coaching moments, corrective actions



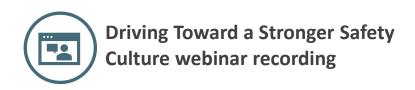




# Work on company safety culture

- Set the tone
- Take action train, communicate, supervise
- Support drivers so they don't drive aggressively, and so they aren't victims of aggressive behaviours







# Questions



## Contact us with your questions



Contact Rick Walters rwalters@roadsafetyatwork.ca



Contact Angelina Robinson arobinson@roadsafetyatwork.ca



# Thank you

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